

Cape Ann Transportation Authority

Notice of Public Hearing for Comment on Proposed Service Standards

Title VI Program Update 2019

The Cape Ann Transportation Authority is seeking input on service standards and service policies proposed as part of the Title VI Program Update for 2019. The public is encouraged to provide feedback on the service standards and service policies. Comments can be submitted via mail, telephone, email, or in person at the public hearing. Service standards are available at CATA's Administration & Operations Center and at www.canntran.com.

Public Hearing

CATA Administration & Operations Center

3 Pond Road

Gloucester, MA 01930

Wednesday, April 3, 2019

1pm-3pm

Public Transportation is available via CATA's Eastern Ave/Green route.

Telephone 978-283-1886

Email webbf@canntran.com

The 15-day comment period will run from Thursday, April 4, 2019 to 4pm on Wednesday April 18, 2019.

SI USTED DECEA TRADUCIR ESTO EN ESPAÑOL, POR FAVOR LLAME 978-283-1886

SE VOCÊ PREFERIR ESTO TRADUZIDO EM PORTUGUÊS, POR FAVOR LIGUE 978-283-1886

SE SI DESIDERA TRADURRE QUESTO IN ITALIANO, SI PREGA DI CHIAMARE 978-283-1886

Title VI Notice to the Public

The Cape Ann Transportation Authority (CATA) operates its transit service and programs without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the CATA. For more information on the CATA's civil rights program, obligations, procedures and/or to file a complaint, please call 978-283-1886 or visit CATA's website at www.canntran.com. Mail complaint forms to Cape Ann Transportation Authority, Attention: Administrator, 3 Pond Road, Gloucester, MA 01930.

